



BMC ITSM Managed Services





BMC ITSM Support - An Integrated Service Experience

Overview

IT Service Management (ITSM)

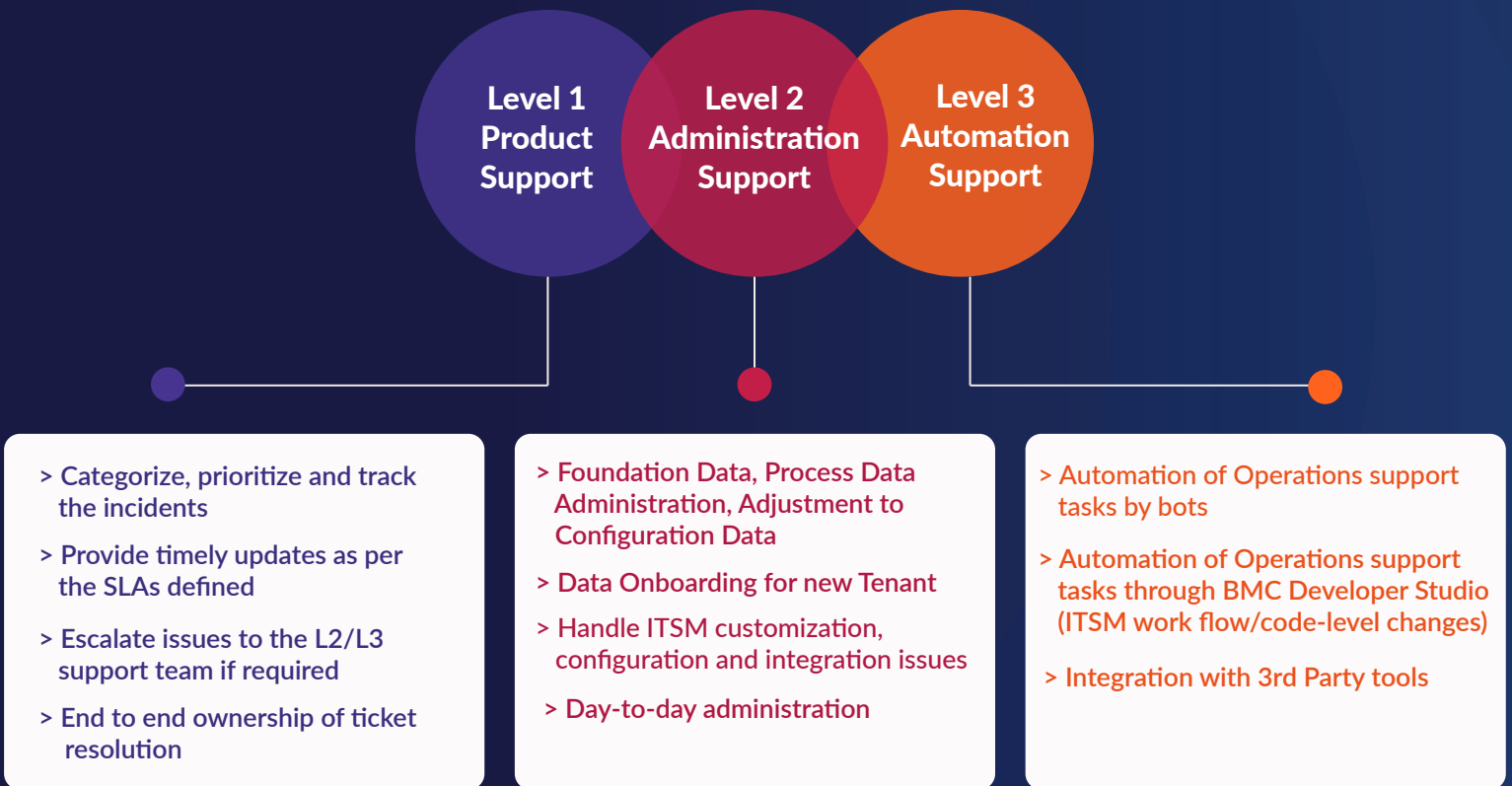
is a universal word that defines a strategic methodology to design, deliver, manage, and improve the way industries use Information Technology (IT). ITSM includes all the isolated activities and processes that support service during its life cycle, from service management to change management, problem and incident management, asset management, and knowledge management.

ITSM emphasizes IT service operation and improvement, while IT service delivery centers on the excellence of the work and meeting IT consumer expectations.

ITSM's many processes and functions demand the usage of a sophisticated ITSM tool. BMC Remedy ITSM manages the workflow of service delivery, and allows communication between Business Users and IT Service providers.

We at Vyom Labs, Link automation to BMC Remedy ITSM and accelerate ITIL-driven service delivery and lower service desk costs.

Customer is our highest priority and Vyom Labs is committed to supporting our customers through the COVID-19 (coronavirus) pandemic with our Support services program.

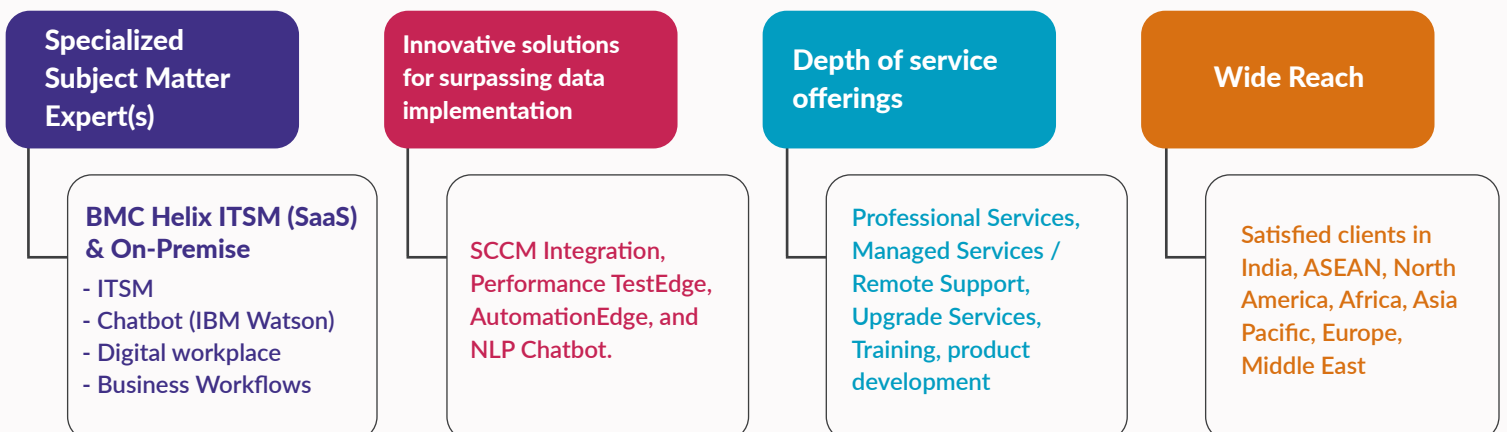


Customized to fit customers' requirements. We can combine any support service with other offered services to help you meet your distinctive business goals or situation needs.

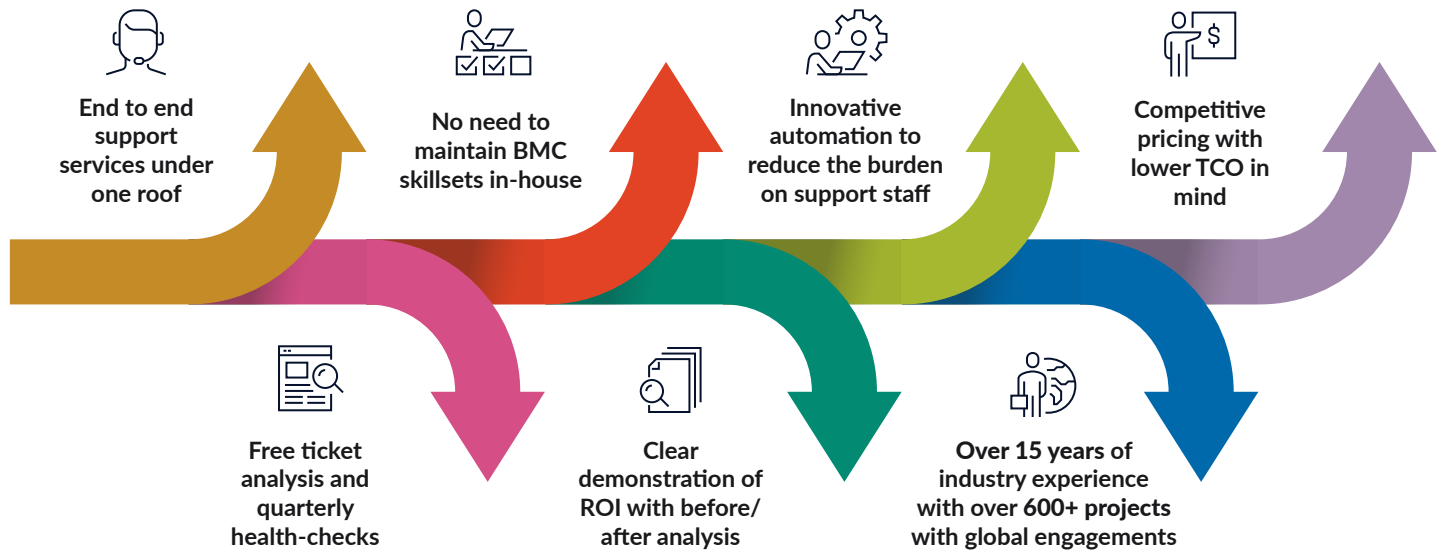
To fulfill your special needs with our support options;

you can Leverage our deep knowledge and dedicated support with programs that satisfy your specific needs. We help you drive the productivity and reliability of your BMC ITSM environment.

Skills and Expertise We Provide



Value Proposition



Our Clients – BMC Support Services

About Vyom Labs

Vyom Labs has been serving its clients for the last 15 years. In this journey, we have grown to 600+ skilled employees in BMC Digital Service Management (ITSM). Vyom Labs has successfully completed 650+ BMC projects including implementation, upgrade, and support. Vyom Labs is serving clients in 6 continents worldwide.

Vyom Labs incredible journey was also noticed by Gartner. Gartner has commended Vyom Labs 4 times till date.

Reach out to us at info@vyomlabs.com